

## AOL and SHAREPOINT

**If you use AOL as your Internet provider, you may experience problems logging into Sharepoint.** To work around this, try the following:

Open AOL and then minimize the browser window.

Go to the START menu, and find Internet Explorer and open it.

Type the URL: <http://stbs.dnsalias.com:20323> in the Address Box.

Log in with your user or student name and password at the authentication screen using the information previously sent home with your child in the family envelope. Be sure to login with the **stbs\** before the login.

\*\* Keep in mind that the backslash key \ is located **above the enter key on your keyboard.**

If you are not an AOL user and are still having issues, try updating your internet browser to the most recent version, or download a free version of firefox browser to work with your internet service provider at

<http://www.mozilla.com/en-US/firefox/>

If you are not an AOL user and are still having issues, and updating your internet browser does not work, you will need to contact the manufacturers of your internet security and browser software to see if they support Microsoft Sharepoint and if not, what their workaround is.

Thank you for your patience!